

NEW PAYMENT CARDS ARE HERE. MAKE SURE YOU CAN PROCESS THEM.

More and more consumers are using payment technology to make purchases, and there aren't enough unique card numbers to meet demand. As a result, Mastercard has added card numbers that start with the number two in addition to card numbers that start with five. These new 2 series Bank Identification Numbers (BINs) are already in circulation and you'll need to make sure your payment systems work with the 2 series cards just like they do with the 5 series cards. It's your processor's responsibility to upgrade your systems and terminals to accept all cards. Make sure they're ready so your customers don't experience any interruptions. For more information, visit www.mastercard.us/2-series.

1

IS MY CURRENT PAYMENT SYSTEM READY FOR THE NEW 2 SERIES CARDS?

Maybe. Some processors can make remote software and system updates for you and may have already made the update. Make sure this is true for all your point-of-sale terminals and any online or remote payment systems. Your processor should upgrade every feature of your system and theirs, and should have a plan and options if there is an expense involved.

2

WHAT NEEDS TO HAPPEN SO I CAN ACCEPT 2 SERIES CARDS?

Find out if a remote software update or an on-site service can update your system. Make sure the update covers all aspects of the card acceptance process, including card present and card not present transactions; safety and security; dispute resolution; fee calculations; reports and statements; loyalty programs; and data storage and analytics. If you have older point-of-sale terminals, find out if they can be upgraded to process 2 series cards before buying or leasing new ones.

3

HOW CAN I TEST IF MY PAYMENT SYSTEM CAN ACCEPT 2 SERIES CARDS?

Once your processor lets you know that their system has been upgraded to accept 2 series cards, you can email Mastercard directly and get a free test card (2series_test_cards@mastercard.com). Because the free card doesn't have any funds loaded on it, your test transaction should generate an "insufficient funds" message. You could also choose to load a few dollars on the card and test for an authorized transaction if you like. Let your processor know if things aren't working.

